



LINK2eLEARNING

WORKPLACE VIOLENCE AWARENESS FOR WORKERS

According to Statistics Canada, in 2004 over 356,000 violence-related incidents occurred in the workplace. While workplace violence is often thought to be a physical assault on a person, in actuality it can also include harassment, verbal abuse, threats and threatening behaviour.

Violence can happen in any workplace - but in fact some workplaces, such as those that handle money or work with the public, are more susceptible. The effects of workplace violence can also be enormous, and can have life-altering consequences. As a result, various legislative changes have been implemented to help reduce the risk of violence-related incidents in the workplace.

Training Solution – Online Workplace Violence Course

This course outlines the key components of how harassment, violence and domestic abuse can enter the workplace and what workers can do to minimize the risk. Using the Ontario Occupational Health and Safety Act (Bill 168) as a reference point, this course content is available in three editions: *Workplace Violence Awareness for Workers (Ontario)*, *Workplace Violence Awareness for Workers (Nationwide)* and *Workplace Violence Awareness for Health Care Services*.

Course Overview

Upon completing *Workplace Violence Awareness For Workers*, participants will learn about:

- Definitions and legislation related to both workplace harassment and workplace violence
- Strategies to address harassment in the workplace
- Various types of workplace violence
- The impact of violence in the workplace
- Domestic violence in the workplace – what it is and steps to help minimize the risk
- Work refusals – as it relates to workplace violence.

Online Course Offers Convenience and Efficiency

These courses are powered by the **Link2eLearning** LMS (Learning Management System), so you can track course progress and completion. Each training solution provides quizzes, a final exam and a course completion certificate.



CONTENT OUTLINE

1. Introduction

- Introduction
- Course objectives

2. Workplace Harassment

- Workplace harassment
- Workplace harassment program
- Reporting workplace harassment

3. Workplace Violence

- Workplace violence
- Lack of reporting
- Effects of workplace violence
- Types of violence
- Reporting

4. Domestic Violence

- Domestic violence
- Responding to victims
- Suspected victim
- Work refusal
- Conclusion
- Final exam

**FOR MORE INFORMATION call 1-800-797-2129
or email: sales@link2elearning.com**